YOUR BREAK-FIX IT SOLUTION IS WEIGHING YOU DOWN!

# 6 INDICATORS THAT YOUR CURRENT IT SOLUTION NEEDS AN OVERHAUL



## YOU ARE GETTING SLOW TO NO RESPONSE AT ALL

Small issues can become considerable headaches for your business if they cannot be resolved timely. It is crucial that you have an IT solutions partner that responds immediately to your calls and finds a resolution to your concerns quickly.

## YOUR CURRENT IT SOLUTION IS REACTIVE VS. PROACTIVE

Your IT partner should be a mixture of proactive and reactive services. They should continuously monitor the security, reliability, and efficiency of your company's network infrastructure, and they also need to be accessible to address unexpected issues timely.





## YOU DON'T KNOW WHAT YOU ARE PAYING FOR

Your IT partner should be clear about where your money is going and what the expected benefits are. These conversations should be proactive, ensuring that your company is only paying for the service it is using, without you needing to beg the question.

## YOUR TECHNOLOGY DOESN'T MATCH YOUR BUSINESS NEEDS

Every organization is unique and has its own requirements and priorities. If your current IT partner has your business running a cookie-cutter, out-of-the-box solution, it's time to look into other partners that offer a customized business technology solution.





## YOUR SOFTWARE AND HARDWARE ARE OUTDATED

The decision to upgrade your technology should coincide with one or two good business reasons, such as noticing a slowdown in your day-to-day operations, increasing IT support charges, or if your security is compromised.

## YOU ARE BEHIND YOUR COMPETITORS' TECHNOLOGY

If you're running your business on old equipment or struggling to stay productive due to technical issues, you cannot hope to achieve greater success than a similar company that has its technology running like a well-oiled machine.



BOOST YOUR PROFITABILITY AND GROWTH. CONTACT TNS TODAY AND WE WILL HELP YOU FUTURE-PROOF YOUR TECHNOLOGY.